FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

| Washington, | D.C. | 20549 |  |
|-------------|------|-------|--|
|-------------|------|-------|--|

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

| _                   |           |  |  |  |  |  |  |  |  |
|---------------------|-----------|--|--|--|--|--|--|--|--|
| OMB APPROVAL        |           |  |  |  |  |  |  |  |  |
|                     |           |  |  |  |  |  |  |  |  |
| OMB Number:         | 3235-0287 |  |  |  |  |  |  |  |  |
| Estimated average I | ourden    |  |  |  |  |  |  |  |  |
| hours per response: | 0.5       |  |  |  |  |  |  |  |  |

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b)

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| 1. Name and Address of Reporting Person*  PADGETT BARRY L.   |  |            |                          |         | <u>F1</u>   | 2. Issuer Name <b>and</b> Ticker or Trading Symbol Freshworks Inc. [FRSH]   |                                 |                  |   |              |  |                    |   | ck all applic<br>Directo  | able)<br>r  | Reporting Person(s) to Issuer<br>le)<br>10% Owner                |                                       | vner                              |  |  |  |
|--|--|------------|--------------------------|---------|---|---|---------------------------------|------------------|---|--------------|--|--------------------|---|---|---|--|---------------------------------------|-----------------------------------|--|--|--|
| (Last) (First) (Middle) C/O FRESHWORKS INC.  |  |            |                          | 03      | 3. Date of Earliest Transaction (Month/Day/Year) 03/28/2024 |   |                                 |                  |   |              |  |                    |   |   | below)  | (give title  |                                       | Other (s<br>below)                | . ,  |  |  |
| 2950 S DELAWARE STREET, SUITE 201  |  |            |                          | _ 4.1   | If Amendment, Date of Original Filed (Month/Day/Year)       |   |                                 |                  |   |              |  |                    |   | Line)   | Individual or Joint/Group Filing (Check Applicable Line)     X Form filed by One Reporting Person |  |                                       |                                   |  |  |  |
| (Street) SAN MATEO CA 94403  |  |            |                          |         |   |   |                                 |                  |   |              |  |                    |   |   | Form filed by More than One Reporting<br>Person   |  |                                       |                                   |  |  |  |
| (City)   | (S   | tate)      | (Zip)                    |         | 1_  | Rule 10b5-1(c) Transaction Indication  Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10. |                                 |                  |   |              |  |                    |   |   |   |  |                                       |                                   |  |  |  |
|  | Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned   |            |                          |         |   |   |                                 |                  |   |              |  |                    |   |   |   |  |                                       |                                   |  |  |  |
| D  |  |            | Date                     | nsactio |   | 2A. Deemed<br>Execution Date,<br>if any<br>(Month/Day/Year)   |                                 | Ti<br>C          | 3.<br>Transaction<br>Code (Instr.<br>8) |              | 4. Securities Acquired (A)<br>Disposed Of (D) (Instr. 3, 4<br>5) |                    |   |   |   | ies Fo<br>cially (D)<br>Following (I)                            |                                       | : Direct<br>r Indirect<br>str. 4) | 7. Nature of Indirect Beneficial Ownership |  |  |
|  |  |            |                          |         |   |   |                                 | С                | ode                                     | v            | Amount   | (A) or<br>(D) Pr   |   | Price   | Transact  | ransaction(s)<br>nstr. 3 and 4)                                  |                                       |                                   | (Instr. 4)                                 |  |  |
| Class A Common Stock   |  |            |                          | 04/     | 01/202  | 24  |                                 |                  |   | С            |  | 780                |   | A   | <b>\$0</b>  | 18,  | 3,167                                 |                                   | D  |  |  |
| Class A Common Stock   |  |            | 04/                      | 01/202  | 1/2024  |   |                                 | S <sup>(1)</sup> |   | 780          |  | D                  | \$18.2  | 2 17,387  |   |  | D                                     |                                   |  |  |  |
|  | Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities) |            |                          |         |   |   |                                 |                  |   |              |  |                    |   |   |   |  |                                       |                                   |  |  |  |
| 1. Title of Derivative Security (Instr. 3)  2. Conversion or Exercise Price of Derivative Security |  |            | Transaction Code (Instr. |         | Derivative  |   | ate Exe<br>piration<br>onth/Day | Date             |   |              |  |                    | 8. Price of<br>Derivative<br>Security<br>(Instr. 5) | 9. Number of<br>derivative<br>Securities<br>Beneficially<br>Owned<br>Following<br>Reported<br>Transaction(s |   | Ownership<br>Form:<br>Direct (D)<br>or Indirect<br>(I) (Instr. 4 | Beneficial<br>Ownership<br>(Instr. 4) |                                   |  |  |  |
|  |  |            |                          |         | Code  | v   | (A)                             | (D)              | Date<br>Exe                             | e<br>rcisabl |  | Expiration<br>Date | Title   | O<br>N<br>O   | umber   |  | (Instr. 4)                            | on(s)                             |  |  |  |
| Restricted<br>Stock<br>Units   | (2)  | 03/28/2024 |                          |         | M   |   |                                 | 1,560            |   | (3)          | C  | 08/04/2031         | Class<br>Comm<br>Stoc                               | on 1  | ,560  | \$0  | 26,560                                | 0                                 | D  |  |  |
| Class B<br>Common<br>Stock   | (4)  | 03/28/2024 |                          |         | M   |   | 1,560                           |                  |   | (4)          |  | (4)                | Class<br>Comm<br>Stoc                               | on 1  | ,560  | \$0  | 71,874                                | 4                                 | D  |  |  |
| Class B<br>Common<br>Stock   | (4)  | 04/01/2024 |                          |         | С   |   |                                 | 780              |   | (4)          |  | (4)                | Class<br>Comm<br>Stoc                               | on  | 780   | \$0  | 71,094                                | 4                                 | D  |  |  |

## **Explanation of Responses:**

- 1. The sales reported on this Form 4 were effected pursuant to a Rule 10b5-1 trading plan, adopted September 14, 2023
- 2. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.
- 3. The shares of Class B Common Stock are to be acquired upon the vesting of a RSU award granted to the Reporting Person. The RSU shall vest as follows: 1/48th of the shares subject to the RSU will vest in equal monthly installments over 48 months following August 28, 2021, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.
- 4. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock, and has no expiration date.

/s/ Pamela Sergeeff, Attorney-04/01/2024 in-Fact

\*\* Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.