FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

|             |      | 00540 |  |
|-------------|------|-------|--|
| Nashington, | D.C. | 20549 |  |

| STATEMENT OF CHANGES IN BENEFICIAL OWNERSH | IIP |
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| OMB APPROVAL             |           |  |  |  |  |  |  |  |  |  |
|--------------------------|-----------|--|--|--|--|--|--|--|--|--|
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| hours per response:      | 0.5       |  |  |  |  |  |  |  |  |  |

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| 1. Name and Address of Reporting Person*                                      |   | 2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [FRSH] |                  |       |   |               |                        | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable)  |   |   |  |  |
|---|---|--|------------------|-------|---|---------------|------------------------|--|---|---|--|--|
| Gottfried Randy   |   | Treating times [ 11011 ]   |                  |       |   |               |                        | Director   | 10% C   | Owner   |  |  |
| (Last) (First) (Middle) C/O FRESHWORKS INC. 2950 S DELAWARE STREET, SUITE 201 |   | 3. Date of Earliest Transaction (Month/Day/Year) 02/14/2022        |                  |       |   |               |                        | Officer (give title Other (specify below) below)   |   |   |  |  |
| (Street) SAN MATEO CA 94403 (City) (State) (Zip)                              | 4. If A                                   | 4. If Amendment, Date of Original Filed (Month/Day/Year)           |                  |       |   |               |                        | Individual or Joint/Group Filing (Check Applicable Line)     X Form filed by One Reporting Person     Form filed by More than One Reporting Person |   |   |  |  |
| Table I - No  | n-Derivative                              | Securities Aco   | uired            | , Dis | posed of, o   | or Bene       | ficially O             | wned   |   |   |  |  |
| 1. Title of Security (Instr. 3)   | 2. Transaction<br>Date<br>(Month/Day/Year | 2A. Deemed<br>Execution Date,<br>if any<br>(Month/Day/Year)        |                  |       | 4. Securities Acquired (A) or<br>Disposed Of (D) (Instr. 3, 4 a |               |                        | 5. Amount of<br>Securities<br>Beneficially<br>Owned Following  | 6. Ownership<br>Form: Direct<br>(D) or Indirect<br>(I) (Instr. 4) | 7. Nature of<br>Indirect<br>Beneficial<br>Ownership |  |  |
|   |   |  | Code             | v     | Amount  | (A) or<br>(D) | Price                  | Reported<br>Transaction(s)<br>(Instr. 3 and 4)   |   | (Instr. 4)  |  |  |
| Class A Common Stock  | 02/14/2022                                |  | С                |       | 112,500   | A             | \$0.00                 | 112,500  | D   |   |  |  |
| Class A Common Stock  | 02/14/2022                                |  | S <sup>(1)</sup> |       | 1,700   | D             | \$19.11 <sup>(2)</sup> | 110,800  | D   |   |  |  |
| Class A Common Stock  | 02/14/2022                                |  | S <sup>(1)</sup> |       | 105,391   | D             | \$20.37(3)             | 5,409  | D   |   |  |  |
| Class A Common Stock  | 02/14/2022                                |  | S <sup>(1)</sup> |       | 5,409   | D             | \$21 <sup>(4)</sup>    | 0  | D   |   |  |  |

## Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of<br>Derivative<br>Security<br>(Instr. 3) | 2.<br>Conversion<br>or Exercise<br>Price of<br>Derivative<br>Security | 3. Transaction<br>Date<br>(Month/Day/Year) | 3A. Deemed<br>Execution Date,<br>if any<br>(Month/Day/Year) | 4.<br>Transa<br>Code (<br>8) |   | Derivative |         | 6. Date Exercisable and<br>Expiration Date<br>(Month/Day/Year) |                    | 7. Title and Amount<br>of Securities<br>Underlying<br>Derivative Security<br>(Instr. 3 and 4) |                                     | 8. Price of<br>Derivative<br>Security<br>(Instr. 5) | 9. Number of<br>derivative<br>Securities<br>Beneficially<br>Owned<br>Following | 10.<br>Ownership<br>Form:<br>Direct (D)<br>or Indirect<br>(I) (Instr. 4) | 11. Nature<br>of Indirect<br>Beneficial<br>Ownership<br>(Instr. 4) |
|---|---|--|---|------------------------------|---|------------|---------|--|--------------------|---|-------------------------------------|---|--|--|--|
|   |   |  |   | Code                         | v | (A)        | (D)     | Date<br>Exercisable  | Expiration<br>Date | Title   | Amount<br>or<br>Number<br>of Shares |   | Reported<br>Transaction(s)<br>(Instr. 4)                                       |  |  |
| Restricted<br>Stock<br>Units                        | (5)   | 02/14/2022                                 |   | М                            |   |            | 247,500 | (6)  | 11/01/2028         | Class B<br>Common<br>Stock  | 247,500                             | \$0.00  | 112,500  | D  |  |
| Class B<br>Common<br>Stock                          | (7)   | 02/14/2022                                 |   | М                            |   | 247,500    |         | (7)  | (7)                | Class A<br>Common<br>Stock  | 247,500                             | \$0.00  | 247,500  | D  |  |
| Class B<br>Common<br>Stock                          | (7)   | 02/14/2022                                 |   | С                            |   |            | 112,500 | (7)  | (7)                | Class A<br>Common<br>Stock  | 112,500                             | \$0.00  | 135,000  | D  |  |

## **Explanation of Responses:**

- 1. The sales reported on this Form 4 were effected pursuant to a Rule 10b5-1 trading plan.
- 2. The reported price in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$18.80 to \$19.76 per share, inclusive. The reporting person undertakes to provide to the Issuer, any security holder of the Issuer, or the staff of the Securities Exchange Commission, upon request, full information regarding the number of shares sold at each separated price within the range set forth in this
- 3. The reported price in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$19.97 to \$20.96 per share, inclusive. The reporting person undertakes to provide to the Issuer, any security holder of the Issuer, or the staff of the Securities Exchange Commission, upon request, full information regarding the number of shares sold at each separated price within the range set forth in this footnote.
- 4. The reported price in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$20.97 to \$21.11 per share, inclusive. The reporting person undertakes to provide to the Issuer, any security holder of the Issuer, or the staff of the Securities Exchange Commission, upon request, full information regarding the number of shares sold at each separated price within the range set forth in this
- 5. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.
- 6. The shares of Class B Common Stock are to be acquired upon the vesting of a Restricted Stock Unit (RSU) award granted to the Reporting Person. The RSU shall vest as follows: 1/4th of the shares subject to the RSU vest on the first anniversary of October 9, 2018, and the remaining shares will vest in equal installments every six months thereafter over 36 months, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.
- 7. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock, and has no expiration date

## Remarks:

/s/ Pamela Sergeeff, Attorney-in- 02/16/2022

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\*\* Signature of Reporting Person

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.