FORM 4

## **UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

vvasilington, D.O. 200

	OMB APPROVAL								
	OMB Number:	3235-0287							
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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person* <u>AUSTIN ROXANNE S</u>				Ī	2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [FRSH]								ck all applica Director	or		10% Owr	ner	
(Last)	(F	irst)	(Middle)		3. Date of Earliest Transaction (Month/Day/Year) 03/08/2024							Officer ( below)	give title		Other (sp below)	ecify		
C/O FRESHWORKS INC. 2950 S DELAWARE STREET, SUITE 201				4	4. If Amendment, Date of Original Filed (Month/Day/Year)						Line)	Individual or Joint/Group Filing (Check Applicable ine)  X Form filed by One Reporting Person						
(Street)	ATEO C	EO CA 94403												Form filed by More than One Reporting Person				
(City)	(S	tate)	(Zip)	[	Rule 10b5-1(c) Transaction Indication  Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10.								satisfy					
1. Title of Security (Instr. 3) 2. Transa Date			Transacti	2A. Deemed Execution Date,		uired, Disposed of, or Benefic  3. Transaction Code (Instr. 8)  4. Securities Acquired (A) (Disposed Of (D) (Instr. 3, 4)			(A) or	5. Amount Securities Beneficial Owned Fo	F lly (l	Form:	Direct In Indirect B tr. 4) O	7. Nature of Indirect Beneficial Ownership				
							Code V		Amount	(A) or (D)	Price	Reported Transaction (Instr. 3 ar				(Instr. 4)		
	Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)																	
1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date if any (Month/Day/Yea	Code	5. Number of Derivative		6. Date Exercisable and Expiration Date (Month/Day/Year)  7. Title and Ar of Securities Underlying Derivative Sec (Instr. 3 and 4)			es J Security	8. Price of Derivative Security (Instr. 5)	9. Number of derivative Securities Beneficially Owned Following Reported	ly	10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	Beneficial Ownership t (Instr. 4)			
				Code	v	(A)	(D)	Date Exercisabl		Expiration Date	Title	Amount or Number of Shares		Transactio (Instr. 4)	on(s)			
Class B Common Stock	(1)	03/08/2024		М			11,450	(2)		05/16/2031	Class B Common Stock	11,450	\$0	160,420	0	D		
Class B Common Stock	(3)	03/08/2024		М		11,450		(3)		(3)	Class A Common Stock	11,450	\$0	252,070	0	D		

## **Explanation of Responses:**

- 1. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.
- 2. The shares of Class B Common Stock are to be acquired upon the vesting of a Restricted Stock Unit (RSU) award granted to the Reporting Person. The RSU shall vest as follows: 1/48th of the shares subject to the RSU will vest in equal monthly installments over 48 months following May 8, 2021, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.
- 3. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock, and has no expiration date.

/s/ Pamela Sergeeff, Attorney-

in-Fact

\*\* Signature of Reporting Person Date

03/12/2024

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.