FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

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| Check this box if no longer subject to |
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| Section 16. Form 4 or Form 5 |
| obligations may continue. See |
| Instruction 1(h) |

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

OMB APPROVAL OMB Number: 3235-0287 Estimated average burden hours per response:

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| Name and Address of Reporting Person* Flower Johanna | | | | | 2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [FRSH] | | | | | (Ch | Relationship of Reporting Person(s) to Issuer (Check all applicable) X Director 10% Owner | | | | |
|--|--|------------|----------------------|---|---|--|--|---------------------|---|--|---|--|---|--------------|--------|
| (Last) | | | | 3. Date of Earliest Transaction (Month/Day/Year) 08/02/2023 | | | | | | Officer below) | (give title | Other (below) | specify | | |
| C/O FRESHWORKS INC. 2950 S DELAWARE STREET, SUITE 201 | | | 4. If | 4. If Amendment, Date of Original Filed (Month/Day/Year) | | | | | Line | 6. Individual or Joint/Group Filing (Check Applicable Line) X Form filed by One Reporting Person | | | | | |
| (Street) | ATEO C. | A | 94403 | | | | | | | | | Form f Persor | | han One Repo | orting |
| (City) | (S | tate) | (Zip) | | Rule 10b5-1(c) Transaction Indication Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10. | | | | | | | | ed to | | |
| Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned | | | | | | | | | | | | | | | |
| 1. Title of Security (Instr. 3) 2. Transac Date (Month/Da | | | | ay/Year) Execution Date, if any (Month/Day/Year) (Month/Day/Year) Transaction Code (Instr. 8) Disposed Of (D) (Instr. 3, 4 and 5) Benet Owne Report Trans | | Transactio | Transaction Disposed Of (D) (Instr. 3, Code (Instr. 5) | | | Benefici Owned I | s Form ally (D) o ollowing (I) (In | Ownership orm: Direct o) or Indirect (Instr. 4) | 7. Nature of Indirect Beneficial Ownership | | |
| | | | Transac (Instr. 3 | | | tion(s) | | (Instr. 4) | | | | | | | |
| Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities) | | | | | | | | | | | | | | | |
| 1. Title of Derivative Security (Instr. 3) | vative Conversion Date Execution Date, irity or Exercise (Month/Day/Year) if any | | | ansaction Derivative Securities | | 6. Date Exercisable and Expiration Date (Month/Day/Year) 7. Title and Amount of Securities Underlying Derivative (Instr. 3 and | | f g Security | 8. Price of Derivative Security (Instr. 5) | 9. Number of derivative Securities Beneficially Owned Following Reported Transaction(s) | Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | Beneficial Ownership (Instr. 4) | | | |
| | | | | Code | v | (A) | (D) | Date Exercisable | Expiration Date | ı Title | Amount or Number of Shares | | (Instr. 4) | | |
| Restricted Stock Units | (1) | 08/02/2023 | | М | | | 7,810 | (2) | 03/02/203 | Class B Common Stock | 7,810 | \$0.00 | 54,690 | D | |
| Restricted Stock Units | (1) | 08/02/2023 | | M | | | 1,570 | (3) | 08/04/203 | Class B Common Stock | 1,570 | \$0.00 | 39,060 | D | |
| Class B Common Stock | (4) | 08/02/2023 | | M | | 9,380 | | (4) | (4) | Class A Common Stock | 9,380 | \$0.00 | 145,750 | D | |

Explanation of Responses:

- 1. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.
- 2. The shares of Class B Common Stock are to be acquired upon the vesting of a Restricted Stock Unit (RSU) award granted to the Reporting Person. The RSU shall vest as follows: 1/48th of the shares subject to the RSU will vest in equal monthly installments over 48 months following March 2, 2020, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.
- 3. The shares of Class B Common Stock are to be acquired upon the vesting of a RSU award granted to the Reporting Person. The RSUs shall vest as follows: 1/48th of the shares subject to the RSU will vest in equal monthly installments over 48 months following September 2, 2021, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.
- 4. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock, and has no expiration date.

Remarks:

/s/ Pamela Sergeeff, Attorneyin-fact

08/03/2023

** Signature of Reporting Person

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- * If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.