FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

| Machinaton | D C | 20540 |
|-------------|------|-------|
| Washington, | D.C. | 20549 |

| STATEMENT | OF CHANG | GES IN BE | NEFICIAL | OWNERSHIP |
|-----------|----------|-----------|----------|-----------|
| | | | | |

| OMB APPR | OVAL | | | | | | |
|--------------------------|-----------|--|--|--|--|--|--|
| OMB Number: | 3235-0287 | | | | | | |
| Estimated average burden | | | | | | | |
| hours per response: | 0.5 | | | | | | |

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b). Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934

| | | | | 1 1100 | | tion 30(h) of the In | | | | | • | | | | | |
|--|---------------|------------------------|--|---|---|----------------------|---------------------|---|---|---|--|--|--|---------------------|----|------------|
| 1. Name and Address of Reporting Person* AUSTIN ROXANNE S | | | 2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [FRSH] | | | | | (Che | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable) X Director 10% Owner | | | | | | | |
| (Last) | (F ESHWORK | irst) S INC. | (Middle) | | 3. Date of Earliest Transaction (Month/Day/Year) 07/08/2022 | | | | | | | give title | | Other (sp below) | | |
| 2950 S DELAWARE STREET, SUITE 201 | | | | 4. If Amendment, Date of Original Filed (Month/Day/Year) | | | | Line) | 6. Individual or Joint/Group Filing (Check Applicable Line) | | | | | | | |
| (Street) | ATEO C | A | 94403 | | | | | | | X | Y Form filed by One Reporting Person Form filed by More than One Reporting Person | | | | ng | |
| (City) | (S | itate) | (Zip) | | | | | | | | | | | | | |
| | | Та | ble I - Non | -Deriva | ative S | ecurities Acq | uired, | Disp | osed of, | or Bene | ficially | Owned | | | | |
| 1. Title of Security (Instr. 3) 2. Transa Date (Month/L | | | | 3. Transaction Code (Instr. 8) 4. Securities Disposed O | | | | 4 and 5) Securities Beneficial Owned Fo | | 6. Own Form: (D) or I (I) (Ins | Direct Ir Indirect B tr. 4) C | 7. Nature of Indirect Beneficial Ownership | | | | |
| | | | | | | | Code | v | Amount | (A) or (D) | Price | Reported Transaction (Instr. 3 ar | | | | (Instr. 4) |
| Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities) | | | | | | | | | | | | | | | | |
| | | nsaction de (Instr. | 5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) | Expiration Date of Securitie (Month/Day/Year) Underlying Derivative S (Instr. 3 and | | | es I Security | 8. Price of Derivative Security (Instr. 5) | | | 10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 11. Nature of Indirect Beneficial Ownership (Instr. 4) | | | | |

Explanation of Responses:

(3)

- 1. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.
- 2. The shares of Class B Common Stock are to be acquired upon the vesting of a Restricted Stock Unit (RSU) award granted to the Reporting Person. The RSU shall vest as follows: 1/48th of the shares subject to the RSU will vest in equal monthly installments over 48 months following May 8, 2021, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.

Date

Exercisable

(2)

(3)

Expiration Date

05/16/2031

(3)

Title

Class B

Stock

Class A

Commo

3. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock, and has no expiration date.

Remarks:

Restricted

Units

Class B

Commo

/s/ Pamela Sergeeff, Attorneyin-fact

Amount

or Number

Shares

11,460

11,460

\$0.00

\$0.00

07/11/2022

Transaction(s)

389,580

160,420

D

D

(Instr. 4)

** Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

 * If the form is filed by more than one reporting person, see Instruction 4 (b)(v).

07/08/2022

07/08/2022

** Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Code

M

M

(A)

11,460

(D)

11,460

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.