STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person
   NELSON ZACHARY
   C/O FRESHWORKS INC.
   2950 S DELAWARE STREET, SUITE 201
   SAN MATEO CA 94403

2. Issuer Name and Ticker or Trading Symbol
   Freshworks Inc. [FRSH]

3. Date of Earliest Transaction (Month/Day/Year)
   07/01/2023

4. If Amendment, Date of Original Filed (Month/Day/Year)
   07/03/2023

5. Relationship of Reporting Person(s) to Issuer
   X Director
   10% Owner
   Officer (give title below)
   Other (specify below)

6. Individual or Joint/Group Filing (Check Applicable Line)
   X Form filed by One Reporting Person
   Form filed by More than One Reporting Person

Rule 10b5-1(c) Transaction Indication

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security (Instr. 3)</th>
<th>Transaction Date (Month/Day/Year)</th>
<th>Transaction Code (Instr. 4)</th>
<th>Price (Month/Day/Year)</th>
<th>Code</th>
<th>Amount (A) or (D)</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Class A Common Stock</td>
<td>07/01/2023</td>
<td>A</td>
<td>$0.00</td>
<td>A</td>
<td>11,724(1)</td>
<td>27,954</td>
</tr>
<tr>
<td>Class A Common Stock</td>
<td>07/03/2023</td>
<td>C</td>
<td>$0.00</td>
<td>A</td>
<td>21,463</td>
<td>36,387</td>
</tr>
<tr>
<td>Class A Common Stock</td>
<td>07/03/2023</td>
<td>$17.57(2)</td>
<td>14,924</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivative Security (Instr. 9)</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Transaction Date (Month/Day/Year)</th>
<th>Transaction Code (Instr. 3)</th>
<th>Amount of Securities Underlying Derivative Security (Instr. 3 and 4)</th>
<th>Date Exercisable or Expiration Date (Month/Day/Year)</th>
<th>Title and Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)</th>
<th>Price of Derivative Security (Instr. 5)</th>
<th>Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Stock Units</td>
<td>($)</td>
<td>07/01/2023</td>
<td>M</td>
<td>9,380</td>
<td>08/08/2031</td>
<td>Class B Common Stock</td>
<td>9,380</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>Class B Common Stock</td>
<td>($)</td>
<td>07/01/2023</td>
<td>M</td>
<td>9,380</td>
<td>(7)</td>
<td>Class A Common Stock</td>
<td>9,380</td>
<td>I</td>
<td>50,177</td>
</tr>
<tr>
<td>Class B Common Stock</td>
<td>($)</td>
<td>07/03/2023</td>
<td>C</td>
<td>8,433</td>
<td>(7)</td>
<td>Class A Common Stock</td>
<td>8,433</td>
<td>I</td>
<td>41,744</td>
</tr>
</tbody>
</table>

Explanation of Responses:

1. With respect to 632 shares, represents the grant of fully-vested restricted stock that the Reporting Person elected to receive in lieu of cash compensation under the Issuer’s Non-Employee Director Compensation Policy. Grant reflects direct compensation for the second quarter of 2023. The number of shares received in lieu of cash was calculated based on the closing price of a share of Class A Common Stock on June 30, 2023.

2. With respect to 11,992 shares, represents the Reporting Person’s annual grant of a Restricted Stock Unit (RSU) award under the Issuer’s Non-Employee Director Compensation Policy. Each of these RSUs represents a contingent right to receive one share of the Issuer’s Class A Common Stock upon settlement. The number of RSUs granted was calculated based on the closing price of a share of Class A Common Stock on June 30, 2023. The shares shall vest in full on July 1, 2024, provided, however, that in the event a director is up for re-election at the Issuer’s annual meeting of stockholders and is not elected to continue serving as a member of the board of directors at such annual meeting of stockholders, the shares shall be deemed fully vested on that annual meeting date.

3. The sales reported on this Form 4 were effectuated pursuant to a Rule 10b5-1 trading plan adopted, December 16, 2022.

4. The reported price in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from $17.27 to $17.66 per share, inclusive. The reporting person undertakes to provide to the Issuer, any security holder of the Issuer, or the staff of the Securities Exchange Commission, upon request, full information regarding the number of shares sold at each separated price within the range set forth in this footnote.

5. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.

6. The shares of Class B Common Stock are to be acquired upon the vesting of a Restricted Stock Unit (RSU) award granted to the Reporting Person. The RSU shall vest as follows: 1/48th of the shares subject to the RSU will vest in equal monthly installments over 48 months following September 1, 2021, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer’s 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer’s 2011 Stock Plan), in each case, within 10 years following the grant date.

7. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, and has no expiration date.

8. The reported price in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from $17.27 to $17.66 per share, inclusive. The reporting person undertakes to provide to the Issuer, any security holder of the Issuer, or the staff of the Securities Exchange Commission, upon request, full information regarding the number of shares sold at each separated price within the range set forth in this footnote.

9. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.

10. The shares reported on this Form 4 were effectuated pursuant to a Rule 10b5-1 trading plan adopted, December 16, 2022.

11. The reported price in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from $17.27 to $17.66 per share, inclusive. The reporting person undertakes to provide to the Issuer, any security holder of the Issuer, or the staff of the Securities Exchange Commission, upon request, full information regarding the number of shares sold at each separated price within the range set forth in this footnote.

Remarks:

/s/ Pamela Sergeeff, Attorney-in-Fact
07/03/2023

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly. If the form is filed by more than one reporting person, see Instruction 4 (b)(v).

** Signature of Reporting Person
Date