### FORM 4

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan for the purchase or sale of equity securities of the issuer that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See

Instruction 10.

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

(Last) (First) (Middle) C/O FRESHWORKS INC.  2950 S DELAWARE STREET, SUITE 201  (Street) SAN MATEO CA 94403  3. Date of Earliest Transaction (Month/Day/Year) 10/01/2024  CHIEF PRODUCT OFFICER  4. If Amendment, Date of Original Filed (Month/Day/Year) Form filed by One Reporting Person Form filed by More than One Reporting Person	1. Name and Address of Reporting Person*  Ramamurthy Srinivasagopalan	2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [ FRSH ]	5. Relationship of Reporting Person(s) to Issuer (Check all applicable)  Director 10% Owner
4. If Amendment, Date of Original Filed (Month/Day/Year)  SAN MATEO CA  94403  4. If Amendment, Date of Original Filed (Month/Day/Year)  Form filed by One Reporting Person  Form filed by More than One Reporting Person	C/O FRESHWORKS INC.	` , ,	'''' '
(Cit.)	I` '	4. If Amendment, Date of Original Filed (Month/Day/Year)	Line)  Form filed by One Reporting Person  Form filed by More than One Reporting

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned											
1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transa Code ( 8)		4. Securities A Disposed Of (I		: 3, 4 and 5) Securities Enenficially Owned Following Reported Transcript(s)		7. Nature of Indirect Beneficial Ownership		
			Code	v	Amount	nt (A) or Brice Tran		Transaction(s) (Instr. 3 and 4)		(msu. 4)	
Class A Common Stock	10/01/2024		С		11,756	A	\$ <del>0</del>	710,424	D		
Class A Common Stock	10/01/2024		F		11,756 <sup>(1)</sup>	D	\$0	698,668	D		

## Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transa Code 8)		Derivative		6. Date Exerc Expiration Da (Month/Day/\)	ate	7. Title and Amour of Securities Underlying Derivative Securit (Instr. 3 and 4)		8. Price of Derivative Security (Instr. 5)	Reported	10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)
				Code	v	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares		Transaction(s) (Instr. 4)		
Restricted Stock Units	(2)	10/01/2024		М			21,870	(3)	05/16/2031	Class B Common Stock	21,870	\$0	43,750	D	
Class B Common Stock	(4)	10/01/2024		М		21,870		(4)	(4)	Class A Common Stock	21,870	\$0	456,334	D	
Class B Common Stock	(4)	10/01/2024		С			11,756	(4)	(4)	Class A Common Stock	11,756	\$0	444,578	D	

# Explanation of Responses:

- 1. Represents the number of shares withheld by the Issuer to satisfy the tax withholding obligation in connection with the settlement of Restricted Stock Units.
- 2. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.
- 3. The shares of Class B Common Stock are to be acquired upon the vesting of a Restricted Stock Unit award granted to the Reporting Person. The Restricted Stock Units shall vest in equal quarterly installments over 48 months with a vesting commencement date of April 1, 2021, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.
- 4. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock, and has no expiration date

/s/ Pamela Sergeeff, Attorneyin-Fact

\*\* Signature of Reporting Person

10/02/2024

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.