FORM 4

## **UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

| OMB APPROVAL             |           |  |  |  |  |  |  |  |  |
|--------------------------|-----------|--|--|--|--|--|--|--|--|
| OMB Number:              | 3235-0287 |  |  |  |  |  |  |  |  |
| Estimated average burden |           |  |  |  |  |  |  |  |  |
| hours per response:      | 0.5       |  |  |  |  |  |  |  |  |

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b)

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| 1. Name and Address of Reporting Person*  Pelzer Francis J.   |  |         |      |          |  | 2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [FRSH]   |  |                                   |  |        |   |   |                            |  | ationship<br>k all app<br>Direc           | licable)   | ng Per  | rson(s) to Is  |  |
|---|--|---------|------|----------|--|--|--|-----------------------------------|--|--------|---|---|----------------------------|--|---|--|---|--|--|
| (Last)  | ast) (First) (Middle)  |         |      |          |  | 3. Date of Earliest Transaction (Month/Day/Year) 07/01/2024  |  |                                   |  |        |   |   |                            | Office<br>below                              | er (give title<br>v)                      |  | Other (s<br>below)                            | specify  |  |
| C/O FRESHWORKS INC.   |  |         |      |          | 4. If Amendment, Date of Original Filed (Month/Day/Year) |  |  |                                   |  |        |   | 6. Individual or Joint/Group Filing (Check Applicable   |                            |  |   |  |   |  |  |
| 2950 S DELAWARE STREET, SUITE 201                             |  |         |      |          |  |  |  |                                   |  |        | Line)  Form filed by One Reporting Person |   |                            |  |   |  |   |  |  |
| (Street)  | Street)  |         |      |          |  |  |  |                                   |  |        |   |   |                            | Form filed by More than One Reporting Person |   |  |   |  |  |
| SAN MA  | ATEO CA  | A 9-    | 4403 |          | <u> </u>   |  |  | 4 ( )                             |  |        |   |   |                            |  |   |  |   |  |  |
|   |  |         |      |          |  | Rule 10b5-1(c) Transaction Indication  |  |                                   |  |        |   |   |                            |  |   |  |   |  |  |
| (City)  | (St  | ate) (Z | (ip) |          |  | Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10. |  |                                   |  |        |   |   |                            |  |   |  |   | nded to  |  |
|   | Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned   |         |      |          |  |  |  |                                   |  |        |   |   |                            |  |   |  |   |  |  |
| 1. Title of Security (Instr. 3)  2. Transact Date (Month/Day) |  |         |      |          |  | Deemed<br>cution Date,<br>y<br>nth/Day/Year)   |  |                                   |  |        | es Acquired (A) o<br>Of (D) (Instr. 3, 4  |   |                            |  | ies<br>cially<br>Following                | 6. Ownership<br>Form: Direct<br>(D) or Indirect<br>(I) (Instr. 4)  |   | 7. Nature<br>of Indirect<br>Beneficial<br>Ownership                      |  |
|   |  |         |      |          |  |  |  | Code                              | v  | Amount | (A)<br>(D)                                |   | rice                       |  | action(s)<br>3 and 4)                     |  |   | (Instr. 4)   |  |
| Class A Common Stock 07/01/2                                  |  |         |      |          |  | 2024   |  |                                   | A  |        | 15,116(1)                                 | ) [   | A                          | \$ <mark>0</mark>                            | 30  | 30,138   |   | D  |  |
|   | Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)   |         |      |          |  |  |  |                                   |  |        |   |   |                            |  |   |  |   |  |  |
| 1. Title of<br>Derivative<br>Security<br>(Instr. 3)           | 2. Conversion or Exercise Price of Derivative Security 3. Transaction Date (Month/Day/Year) 3A. Deemed Execution Date, if any (Month/Day/Year) |         |      | on Date, | 4.<br>Transaction<br>Code (Instr.<br>8)                  |  | 5. Nu<br>of<br>Deriv<br>Secur<br>Acqu<br>(A) or<br>Dispo<br>of (D)<br>(Instr | rities<br>lired<br>r<br>osed<br>) | Expiration (Month/Day ities red sed 3, 4 |        | te  | 7. Title and<br>Amount of<br>Securities<br>Underlying<br>Derivative<br>Security (Inst<br>3 and 4) |                            | De<br>Se<br>(In                              | Price of<br>rivative<br>curity<br>str. 5) | 9. Number<br>derivative<br>Securities<br>Beneficially<br>Owned<br>Following<br>Reported<br>Transaction<br>(Instr. 4) | Owne<br>Form:<br>Direct<br>or Ind<br>(I) (Ins | 10.<br>Ownership<br>Form:<br>Direct (D)<br>or Indirect<br>(I) (Instr. 4) | 11. Nature<br>of Indirect<br>Beneficial<br>Ownership<br>(Instr. 4) |
|   |  |         |      |          | Code V   |  | (A)  | (D)                               | Date<br>Exercisable                      |        | Expiration Date                           | Title   | or<br>Numb<br>of<br>Shares |  |   |  |   |  |  |

## **Explanation of Responses:**

1. Represents the Reporting Person's annual grant of a Restricted Stock Unit (RSU) award under the Issuer's Non-Employee Director Compensation Policy. Each of these RSUs represents a contingent right to receive one share of the Issuer's Class A Common Stock upon settlement. The number of RSUs granted was calculated by dividing the applicable equity by the average closing price of our common stock over the 30 consecutive trading days immediately preceding July 1, 2024, rounded down to the nearest whole share. The shares shall vest in full on July 1, 2025; provided, however, that in the event a director is up for re-election at the Issuer's next annual meeting of stockholders, the shares shall be deemed fully vested on that annual meeting date.

> /s/ Pamela Sergeeff, Attorney- 07/02/2024 in-Fact

\*\* Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.