FORM 4

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

| Vashington. | D.C. 20549 |  |
|-------------|------------|--|

| STATEMENT | OF | CHANGES | IN BE | NEFICIAL | OWNERS | SHIP |
|-----------|----|---------|-------|----------|--------|------|
|           |    |         |       |          |        |      |

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Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| 1. Name and Address of Reporting Person* Sloat Tyler |   |  |   |                     |   | 2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [ FRSH ] |  |                        |   |                             |                              |                               |  | ck all applica                                      | onship of Reporting F<br>all applicable)<br>Director  |                                 | on(s) to Issu<br>10% Ov                             |                                       |  |  |
|--|---|--|---|---------------------|---|--|--|------------------------|---|-----------------------------|------------------------------|-------------------------------|--|---|---|---------------------------------|---|---------------------------------------|--|--|
| (Last)   | ,   | irst)                                      | (Middle)  |                     |   | 3. Date of Earliest Transaction (Month/Day/Year) 04/13/2024          |  |                        |   |                             |                              | X                             | below)   | r (give title<br>r)<br>EF FINANCIA                  |   | Other (s<br>below)              | `   |                                       |  |  |
|  | ESHWORK   |  | TE 201  |                     | 4 16 Amandarant Data of Original Filed (Marth/Day (Von) |  |  |                        |   |                             | 6 Inc                        |                               |  |   |   |                                 |   |                                       |  |  |
| 2950 S L   | DELAWARI  | E STREET, SUI                              | TE 201  |                     | _   *-  |  |  |                        |   |                             | Line)                        | •                             |  |   |   |                                 |   |                                       |  |  |
| (Street)   |   |  |   |                     |   |  |  |                        |   |                             |                              |                               | X Form filed by One Reporting Person Form filed by More than One Reporting |   |   |                                 |   |                                       |  |  |
| SAN MA   | ATEO C  | A  | 94403   |                     |   |  |  |                        |   |                             |                              |                               |  | Person  | ou 2,o  |                                 | Cito riopoi   | 9                                     |  |  |
| (City)   | (8  | state)                                     | (Zip)   |                     | _ F   | Rule 10b5-1(c) Transaction Indication                                |  |                        |   |                             |                              |                               |  |   |   |                                 |   |                                       |  |  |
|  |   |  |   |                     |   | Che<br>the   | eck this bo<br>affirmative   | x to indica<br>defense | ite that a<br>condition                           | transans of R               | action was madule 10b5-1(c). | de pursuant t<br>See Instruct | o a contraction 10.  | t, instruction (                                    | or written pla  | an that                         | is intended t                                       | o satisfy                             |  |  |
|  |   | Ta   | ıble I - No                                       | n-De                | rivati  | ve S   | ecuriti  | es Acc                 | uired   | , Dis                       | posed of                     | , or Ben                      | eficially  | Owned   |   |                                 |   |                                       |  |  |
| 1. Title of Security (Instr. 3) 2. Tr                |   |  | 2. Tra<br>Date                                    | nsactio<br>th/Day/Y | n   | 2A. Deemed<br>Execution Date,<br>if any<br>(Month/Day/Year)          |  | 3.                     |   | 4. Securities<br>Disposed O | s Acquired (                 | A) or                         | 5. Amount<br>Securities<br>Beneficiall<br>Owned Fo                         |   | Form  | : Direct<br>Indirect<br>str. 4) | 7. Nature of<br>Indirect<br>Beneficial<br>Ownership |                                       |  |  |
|  |   |  |   |                     |   |  |  |                        | Code  | v                           | Amount (A) or (D)            |                               | Price  | Reported<br>Transaction(s)<br>(Instr. 3 and 4)      |   |                                 |   | (Instr. 4)                            |  |  |
| Class A Common Stock 04/13/                          |   |  |   | /13/202             | 2024  |  | С  |                        | 23,754  | A                           | \$ <mark>0</mark>            | 944                           | 944,733  |   | D   |                                 |   |                                       |  |  |
| Class A Common Stock 04/13                           |   |  |   | /13/202             | 2024  |  | F  |                        | 23,754 <sup>(1)</sup> D \$                        |                             | \$17.96                      | 6 920,979                     |  |   | D   |                                 |   |                                       |  |  |
|  |   |  | Table II  |                     |   |  |  |                        |   |                             | osed of, convertib           |                               |  | Owned   |   |                                 |   |                                       |  |  |
| 1. Title of<br>Derivative<br>Security<br>(Instr. 3)  | 2.<br>Conversion<br>or Exercise<br>Price of<br>Derivative<br>Security | 3. Transaction<br>Date<br>(Month/Day/Year) | 3A. Deemed<br>Execution I<br>if any<br>(Month/Day | Date,               | Code  |  | 5. Number of<br>Derivative<br>Securities<br>Acquired (A) or<br>Disposed of<br>(D) (Instr. 3, 4<br>and 5) |                        | 6. Date Exerci<br>Expiration Dat<br>(Month/Day/Ye |                             | ate of Securities            |                               | es<br>g<br>Security  | 8. Price of<br>Derivative<br>Security<br>(Instr. 5) | 9. Number of<br>derivative<br>Securities<br>Beneficially<br>Owned<br>Following<br>Reported<br>Transaction(s |                                 | Ownership<br>Form:<br>Direct (D)                    | Beneficial<br>Ownership<br>(Instr. 4) |  |  |
|  |   |  |   |                     |   |  |  |                        |   |                             |                              |                               | Amount   |   | (Instr. 4)  | on(s)                           |   |                                       |  |  |
|  |   |  |   |                     | Code  | v  | (A)  | (D)                    | Date<br>Exerci                                    | sable                       | Expiration<br>Date           | Title                         | Number<br>of<br>Shares   |   |   |                                 |   |                                       |  |  |
| Restricted<br>Stock<br>Units                         | (2)   | 04/13/2024                                 |   |                     | M   |  |  | 46,870                 | (3  |                             | 05/14/2030                   | Class B<br>Common<br>Stock    | 46,870   | \$0   | 0   |                                 | D   |                                       |  |  |
| Class B<br>Common<br>Stock                           | (4)   | 04/13/2024                                 |   |                     | M   |  | 46,870   |                        | (4  | )                           | (4)                          | Class A<br>Common<br>Stock    | 46,870   | \$0   | 593,72  | 25                              | D   |                                       |  |  |
| Class B<br>Common                                    | (4)   | 04/13/2024                                 |   |                     | C   |  |  | 23,754                 | (4  | )                           | (4)                          | Class A<br>Common             | 23,754   | \$0   | 569,97  | 71                              | D   |                                       |  |  |

## **Explanation of Responses:**

- 1. Represents the number of shares withheld by the Issuer to satisfy the tax withholding obligation in connection with the settlement of Restricted Stock Units.
- 2. Each Restricted Stock Unit represents a contingent right to receive one share of Class B Common Stock.
- 3. The shares of Class B Common Stock are to be acquired upon the vesting of a Restricted Stock Unit award granted to the Reporting Person. The Restricted Stock Units shall vest as follows: 1/4th of the shares subject to the restricted stock unit vest on the first anniversary of April 13, 2020, and the remaining shares will vest in equal monthly installments thereafter over 36 months, subject to the Reporting Person continuing to be a Service Provider (as defined in the Issuer's 2011 Stock Plan) and the occurrence of either (1) an IPO or (2) a Sale Event (each as defined in the Issuer's 2011 Stock Plan), in each case, within 10 years following the grant date.
- 4. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock, and has no expiration date.

/s/ Pamela Sergeeff, Attorneyin-Fact

04/15/2024

\*\* Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.