FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

| Vashington, D.C | . 20549 |
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| C | Check this box if no longer subject to |
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| S | Section 16. Form 4 or Form 5 |
| О | bligations may continue. See |
| | t t' d /l- \ |

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

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| Check this box if no longer subject t |
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| Section 16. Form 4 or Form 5 |
| obligations may continue. See |
| Instruction 1(b). |

Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan for the purchase or sale of equity securities of the issuer that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10.

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| 1. Name and Address of Reporting Person* <u>AUSTIN ROXANNE S</u> | | | | | | 2. Issuer Name and Ticker or Trading Symbol Freshworks Inc. [FRSH] | | | | | | | | | tionship all app Direc | , | ng Pei | rson(s) to Is | | |
|--|--|----------------|--|---|-----------|---|---|---|---|---|--|----------|---|---|---|---------------------------------------|--|-------------------|--|--|
| (Last) (First) (Middle) C/O FRESHWORKS INC. | | | | | | 3. Date of Earliest Transaction (Month/Day/Year) 12/09/2024 | | | | | | | | | | Officer (give title below) | | Other (below) | specify | |
| 2950 S DELAWARE STREET, SUITE 201 | | | | | | 4. If <i>i</i> | If Amendment, Date of Original Filed (Month/Day/Year) | | | | | | | | 6. Individual or Joint/Group Filing (Check Applicable | | | | | |
| (Street) SAN MATEO CA 94403 | | | | | | | | | | | | | | Form filed by One Reporting Person Form filed by More than One Reporting Person | | | | | | |
| (City) | | (State) |) (Z | ľip) | | | | | | | | | | | | | | | | |
| | | | Table | I - No | on-Deriva | tive | Secui | rities | Acc | quirec | l, Dis | posed of | , or E | Benefic | ially | Own | ed | | | |
| 1. Title of Security (Instr. 3) 2. Transaction Date (Month/Day/ | | | | | | Execution Date, | | ate, | 3. Transaction Code (Instr. 8) 4. Securities Disposed Of | | | | | and 5) Securi Benefi | | ties cially I Following | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | | 7. Nature of Indirect Beneficial Ownership (Instr. 4) | |
| | | | | | | | | | | Code | v | Amount | (A) or (D) | Price | | Transaction(s) (Instr. 3 and 4) | | | | (111511. 4) |
| Class A Common Stock 12/09/20 | | | | | |)24 | | | | S ⁽¹⁾ | | 6,303 | D | \$17.28(2) | | 199,181 | | | D | |
| | Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities) | | | | | | | | | | | | | | | | | | | |
| 1. Title of Derivative Security (Instr. 3) | 2. Conversi or Exerci Price of Derivative Security | on Da se (M | 3. Transaction Date (Month/Day/Year) | 3A. Deemed Execution Date, if any (Month/Day/Year) | | 4. Transaction Code (Instr. 8) | | 5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) | | 6. Date Exer Expiration D (Month/Day/ | | ate | 7. Title and Amount of Securities Underlying Derivative Security (Inst 3 and 4) | | Der Sec (Ins | rice of ivative urity tr. 5) | 9. Number derivative Securities Beneficially Owned Following Reported Transaction (Instr. 4) | y Di or (I) | 10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 11. Nature of Indirect Beneficial Ownership (Instr. 4) |
| | | | Code | v | (A) | (D) | Date Exerc | isable | Expiration Date | Title | Amount or Number of Shares | | | | | | | | | |

Explanation of Responses:

- 1. The sales reported on this Form 4 were effected pursuant to a Rule 10b5-1 trading plan, adopted March 11, 2024.
- 2. The reported price in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$16.96 to \$17.64 per share, inclusive. The reporting person undertakes to provide to the Issuer, any security holder of the Issuer, or the staff of the Securities Exchange Commission, upon request, full information regarding the number of shares sold at each separated price within the range set forth in this footnote.

/s/ Pamela Sergeeff, Attorney-12/11/2024

** Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- * If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.