#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

# **SCHEDULE 13G**

# Under the Securities Exchange Act of 1934

(Amendment No. 1)\*

# Freshworks, Inc.

(Name of Issuer)

Class A Common Stock, par value \$0.00001 per share

(Title of Class of Securities)

358054104

(CUSIP Number)

September 30, 2024

(Date of Event Which Requires Filing of this Statement)

Check the appropriate box to designate the rule pursuant to which this Schedule is filed:

 $\Box \qquad Rule 13d-1(b) \\ \Box \qquad Rule 13d-1(c)$ 

 $\boxtimes$  Rule 13d-1(d)

\* The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosures provided in a prior cover page.

The information required in the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, *see* the *Notes*).

[	NAME OF REPO	DTINIC DEDCO	NO			
1	CapitalG 2013 LP					
	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (See Instructions)					
2			(a) 🗆			
			(b) 🗵			
3	SEC USE ONLY					
4	CITIZENSHIP OF	R PLACE OF O	RGANIZATION			
	Delaware					
		5	SOLE VOTING POWER			
		_	7,358,290 (1)(2)			
NUMBER	OF SHARES	6	SHARED VOTING POWER			
	LY OWNED BY	Ŭ,				
	RTING PERSON	7	SOLE DISPOSITIVE POWER			
	/ITH:	7	7,358,290 (1)(2)			
		8	SHARED DISPOSITIVE POWER			
		ð	SHARED DISPOSITIVE POWER			
-						
9		MOUNT BENE	FICIALLY OWNED BY EACH REPORTING PERSON			
	7,358,290 (1)(2)					
10	CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)					
11	PERCENT OF CL	ASS REPRESE	ENTED BY AMOUNT IN ROW (9)			
	3.1% (3)					
12	TYPE OF REPOR	TING PERSON	(See Instructions)			
	PN					

(2) Consists of 4,726,247 shares of Class A common stock, par value \$0.00001 per share ("Class A Common Stock") and 2,632,043 shares of Class B common stock, par value \$0.00001 per share ("Class B Common Stock") held of record by CapitalG 2013 LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the United States Securities and Exchange Commission ("SEC") on November 6, 2024 and (ii) 2,632,043 shares of Class B Common Stock beneficially owned by the Reporting Person that are convertible into shares of Class A Common Stock. The aggregate numbers of shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Person.

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1	NAME OF REPORT	INC DEDSON	c .	1			
1							
1	I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY). CapitalG 2013 GP LLC						
	CapitalG 2013 GP LLC						
	CHECK THE APPR	OPRIATE BOZ	X IF A MEMBER OF A GROUP (See Instructions)				
2			(a) 🗆				
			(b) 🗵				
3	SEC USE ONLY						
4	CITIZENSHIP OR I	PLACE OF OR	GANIZATION				
	Delaware						
		5	SOLE VOTING POWER				
			7,358,290 (1)(2)				
NUMBE	R OF SHARES	6	SHARED VOTING POWER				
BENEFICIA	LLY OWNED BY		0				
EACH REPO	ORTING PERSON	7	SOLE DISPOSITIVE POWER				
V	WITH:		7,358,290 (1)(2)				
	·	8	SHARED DISPOSITIVE POWER				
		-	0				
9	AGGREGATE AMO	UNT BENEFI	CIALLY OWNED BY EACH REPORTING PERSON				
-	7,358,290 (1)(2)						
1		IE AGGREGA	TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)				
1	11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9) 3.1% (3)						
1		NC DEDSON	(Pas Instructions)				
	2 TYPE OF REPORT	ING PERSON	(See instructions)				
L	00						

(2) Consists of 4,726,247 shares of Class A Common Stock and 2,632,043 shares of Class B Common Stock held of record by CapitalG 2013 LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024 and (ii) 2,632,043 shares of Class B Common Stock beneficially owned by the Reporting Person that are convertible into shares of Class A Common Stock. The aggregate numbers of shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Person.

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1	NAME OF REPORT	TINC DEDGON	0				
1	I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY). Conital C 2014 L P						
	CapitalG 2014 LP						
	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (See Instructions)						
2	(a) 🗆						
			(b) 🗵				
3	SEC USE ONLY						
4	CITIZENSHIP OR I	PLACE OF OR	GANIZATION				
	Delaware						
		5	SOLE VOTING POWER				
			7,579,270 (1)(2)				
NUMBE	R OF SHARES	6	SHARED VOTING POWER				
BENEFICIA	LLY OWNED BY		0				
EACH REPO	ORTING PERSON	7	SOLE DISPOSITIVE POWER				
V	WITH:		7,579,270 (1)(2)				
		8	SHARED DISPOSITIVE POWER				
		Ŭ					
9	AGGREGATE AMO	UINT BENEFI	CIALLY OWNED BY EACH REPORTING PERSON				
,	7,579,270 (1)(2)	JOINT DENERI					
1		IE ACCRECA	TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)				
	11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)						
	3.2% (3) 12 TYPE OF REPORTING PERSON (See Instructions)						
1		ING PERSON	(See Instructions)				
L	00						

(2) Consists of 3,789,635 shares of Class A Common Stock and 3,789,635 shares of Class B Common Stock held of record by CapitalG 2014 LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024 and (ii) 3,789,635 shares of Class B Common Stock beneficially owned by the Reporting Person that are convertible into shares of Class A Common Stock. The aggregate numbers of shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Person.

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1	NAME OF DEDOD	TNIC DEDGON						
	NAME OF REPORT							
1		R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).						
	CapitalG 2014 GP L							
	CHECK THE APPR	OPRIATE BO	X IF A MEMBER OF A GROUP (See Instructions)					
2	(a) 🗆							
			(b) 🗵					
3	SEC USE ONLY							
4	CITIZENSHIP OR I	PLACE OF OR	GANIZATION					
	Delaware							
		5	SOLE VOTING POWER					
			7,579,270 (1)(2)					
NUMBE	R OF SHARES	6	SHARED VOTING POWER					
	LLY OWNED BY	Ŭ						
	ORTING PERSON	7	SOLE DISPOSITIVE POWER					
-	WITH:	1	7,579,270 (1)(2)					
		8	SHARED DISPOSITIVE POWER					
		0	0					
9	ACCDECATE AMO	MINT DENIEE	ICIALLY OWNED BY EACH REPORTING PERSON					
9		JUNI DENEL	CIALLI OWNED DI EACH REPORTINO PERSON					
	7,579,270 (1)(2)							
			TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)					
] ]	11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9)							
	3.2% (3)							
1	<b>2</b> TYPE OF REPORT	ING PERSON	(See Instructions)					
	00							

(2) Consists of 3,789,635 shares of Class A Common Stock and 3,789,635 shares of Class B Common Stock held of record by CapitalG 2014 LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024 and (ii) 3,789,635 shares of Class B Common Stock beneficially owned by the Reporting Person that are convertible into shares of Class A Common Stock. The aggregate numbers of shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Person.

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1	NAME OF REPORT	TINC DEDGON					
1							
1	I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY). CapitalG LP						
	CapitalG LP	00001100000					
	CHECK THE APPR	COPRIATE BO	X IF A MEMBER OF A GROUP (See Instructions)				
2			(a) 🗆				
			(b) 🗵				
3	SEC USE ONLY						
4	CITIZENSHIP OR 1	PLACE OF OR	GANIZATION				
	Delaware						
	•	5	SOLE VOTING POWER				
			1,941,391 (1)(2)				
NUMBE	ER OF SHARES	6	SHARED VOTING POWER				
BENEFICIA	ALLY OWNED BY		0				
EACH REP	ORTING PERSON	7	SOLE DISPOSITIVE POWER				
	WITH:		1,941,391 (1)(2)				
		8	SHARED DISPOSITIVE POWER				
		0	0				
9	AGGREGATE AM	MINT BENEF	ICIALLY OWNED BY EACH REPORTING PERSON				
,	1,941,391 (1)(2)	JOINT BEINEL	CINEED DT EACH REI ORTING TERSON				
			TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)				
		.55 KEPKESEI	NTED BY AMOUNT IN ROW (9)				
<u> </u>	0.8% (3)	DIG DEDGOL					
	12 TYPE OF REPORT	ING PERSON	(See Instructions)				
	00						

(2) Consists of 1,941,391 shares of Class A Common Stock held of record by CapitalG LP.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024.

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1	NAME OF REPOR	TING DEDSON	9			
1						
1	I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY). CapitalG GP LLC					
	CHECK THE APPR	COPRIATE BO.	X IF A MEMBER OF A GROUP (See Instructions)			
2			(a) 🗆			
			(b) 🗵			
3	SEC USE ONLY					
4	CITIZENSHIP OR 1	PLACE OF OR	GANIZATION			
	Delaware					
		5	SOLE VOTING POWER			
			1,941,391 (1)(2)			
NUMBEI	R OF SHARES	6	SHARED VOTING POWER			
BENEFICIA	LLY OWNED BY		0			
EACH REPO	ORTING PERSON	7	SOLE DISPOSITIVE POWER			
V	WITH:		1,941,391 (1)(2)			
		8	SHARED DISPOSITIVE POWER			
		_	0			
9	AGGREGATE AM	JUNT BENEFI	CIALLY OWNED BY EACH REPORTING PERSON			
-	1,941,391 (1)(2)					
1		IE AGGREGA	TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)			
			VTED BY AMOUNT IN ROW (9)			
	0.8% (3)					
1	2 TYPE OF REPORT	ING PERSON	(See Instructions)			
1	00					
Ļ	00					

(2) Consists of 1,941,391 shares of Class A Common Stock held of record by CapitalG LP.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024.

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1	NAME OF REPORT	TINC DEDSON	10			
1			F ABOVE PERSONS (ENTITIES ONLY).			
1	CapitalG II LP	TION NOS. OF	ABOVE FERSONS (ENTITIES ONLT).			
		ODDIATE DO	VIE A MEMBER OF A CROUD (Cas Instructions)			
2	CHECK THE APPR	OPRIATE BU	X IF A MEMBER OF A GROUP (See Instructions)			
2						
			(b) 🗵			
3	SEC USE ONLY					
4	CITIZENSHIP OR I	PLACE OF OR	GANIZATION			
	Delaware					
		5	SOLE VOTING POWER			
			3,758,740 (1)(2)			
	ER OF SHARES	6	SHARED VOTING POWER			
BENEFICL	ALLY OWNED BY		0			
EACH REP	PORTING PERSON	7	SOLE DISPOSITIVE POWER			
	WITH:		3,758,740 (1)(2)			
		8	SHARED DISPOSITIVE POWER			
			0			
9	AGGREGATE AMO	OUNT BENEF	ICIALLY OWNED BY EACH REPORTING PERSON			
	3,758,740 (1)(2)					
	<b>10</b> CHECK BOX IF TH	IE AGGREGA	TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)			
			VTED BY AMOUNT IN ROW (9)			
	1.6% (3)					
	12 TYPE OF REPORT	ING PERSON	(See Instructions)			
	00					
L	- <b>I</b>					

(2) Consists of 1,879,370 shares of Class A Common Stock and 1,879,370 shares of Class B Common Stock held of record by CapitalG II LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024 and (ii) 1,879,370 shares of Class B Common Stock beneficially owned by the Reporting Person that are convertible into shares of Class A Common Stock. The aggregate numbers of shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Person.

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1	NAME OF REPORT	TING DEDSON	6			
1						
	CapitalG II GP LLC					
	CHECK THE APPR	OPRIATE BO	X IF A MEMBER OF A GROUP (See Instructions)			
2			(a) 🗆			
			(b) 🗵			
3	SEC USE ONLY					
4	CITIZENSHIP OR F	PLACE OF OR	GANIZATION			
	Delaware					
		5	SOLE VOTING POWER			
			3,758,740 (1)(2)			
NUMBE	R OF SHARES	6	SHARED VOTING POWER			
BENEFICIA	LLY OWNED BY		0			
EACH REP	ORTING PERSON	7	SOLE DISPOSITIVE POWER			
	WITH:		3,758,740 (1)(2)			
	-	8	SHARED DISPOSITIVE POWER			
		Ũ				
9	AGGREGATE AMO	JUNT BENEFI	CIALLY OWNED BY EACH REPORTING PERSON			
,	3,758,740 (1)(2)	Join Dener				
1		IE AGGREGA	TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)			
	11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (9) 1.6% (3)					
		NC DEDSON	(Car Instructions)			
1	12 TYPE OF REPORTI	ING PERSON	(see instructions)			
L	00					

(2) Consists of 1,879,370 shares of Class A Common Stock and 1,879,370 shares of Class B Common Stock held of record by CapitalG II LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024 and (ii) 1,879,370 shares of Class B Common Stock beneficially owned by the Reporting Person that are convertible into shares of Class A Common Stock. The aggregate numbers of shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Person.

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t	NAME OF REPOR	TING DEDSON	10				
1							
1	I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY). CapitalG IV LP						
	1						
2	CHECK THE APPF	KOPKIALE BO	X IF A MEMBER OF A GROUP (See Instructions)				
2			(a) 🗆				
			(b) 🗵				
3	SEC USE ONLY						
4	CITIZENSHIP OR 1	PLACE OF OR	GANIZATION				
	Delaware						
		5	SOLE VOTING POWER				
			3,870,000 (1)(2)				
NUMBI	ER OF SHARES	6	SHARED VOTING POWER				
BENEFICIA	ALLY OWNED BY		0				
EACH REP	PORTING PERSON	7	SOLE DISPOSITIVE POWER				
	WITH:		3,870,000 (1)(2)				
		8	SHARED DISPOSITIVE POWER				
			0				
9	AGGREGATE AM	OUNT BENEF	ICIALLY OWNED BY EACH REPORTING PERSON				
	3,870,000 (1)(2)						
	<b>10</b> CHECK BOX IF TH	HE AGGREGA	TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)				
	<b>11</b> PERCENT OF CLA	SS REPRESEN	NTED BY AMOUNT IN ROW (9)				
	1.7% (3)						
	<b>12</b> TYPE OF REPORT	ING PERSON	(See Instructions)				
	00						
+							

(2) Consists of 3,870,000 shares of Class A Common Stock held of record by CapitalG IV LP.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024.

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1	NAME OF REPORT	TING DEDSON				
1						
1	I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY). CapitalG IV GP LLC					
	A					
	CHECK THE APPR	COPRIATE BO.	X IF A MEMBER OF A GROUP (See Instructions)			
2			(a) 🗆			
			(b) 🗵			
3	SEC USE ONLY					
4	CITIZENSHIP OR I	PLACE OF OR	GANIZATION			
	Delaware					
		5	SOLE VOTING POWER			
			3,870,000 (1)(2)			
NUMBE	R OF SHARES	6	SHARED VOTING POWER			
BENEFICIA	LLY OWNED BY		0			
EACH REPO	ORTING PERSON	7	SOLE DISPOSITIVE POWER			
	WITH:		3,870,000 (1)(2)			
		8	SHARED DISPOSITIVE POWER			
			0			
9	AGGREGATE AM	<b>JUNT BENEFI</b>	ICIALLY OWNED BY EACH REPORTING PERSON			
	3,870,000 (1)(2)					
1		IE AGGREGA	TE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See Instructions)			
			VTED BY AMOUNT IN ROW (9)			
	1.7% (3)					
1	12TYPE OF REPORT	ING PERSON	(See Instructions)			
-	00					
L						

(2) Consists of 3,870,000 shares of Class A Common Stock held of record by CapitalG IV LP.

(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024.

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	NAME OF REPORTIN	IC DEDSONS						
1			VE DEDGONG (ENTITIES ONLY)					
1	1 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY). Alphabet Holdings LLC							
_	CHECK THE APPROF	PRIATE BOX IF A	A MEMBER OF A GROUP (See Instructions)					
2			(a) 🗆					
			(b) 🗵					
3	SEC USE ONLY							
4	CITIZENSHIP OR PLA	ACE OF ORGANI	IZATION					
	Delaware							
		5	SOLE VOTING POWER					
			24,507,691 (1)(2)					
NUMBE	ER OF SHARES	6	SHARED VOTING POWER					
	Y OWNED BY EACH		0					
	G PERSON WITH:	7	SOLE DISPOSITIVE POWER					
KEIOKIIN	OTERSON WITH.		24,507,691 (1)(2)					
	Γ	8	SHARED DISPOSITIVE POWER					
			0					
9	AGGREGATE AMOU	NT BENEFICIAL	LY OWNED BY EACH REPORTING PERSON					
	24,507,691 (1)(2)							
10	CHECK BOX IF THE	AGGREGATE AN	MOUNT IN ROW (9) EXCLUDES CERTAIN SHARES (See					
	Instructions)							
11	PERCENT OF CLASS	REPRESENTED	BY AMOUNT IN ROW (9)					
	10.2% (3)							
12	TYPE OF REPORTING	G PERSON (See In	nstructions)					
	00	``						

(2) Consists of (i) 4,726,247 shares of Class A Common Stock and 2,632,043 shares of Class B Common Stock held of record by CapitalG 2013 LP, (ii) 3,789,635 shares of Class A Common Stock and 3,789,635 shares of Class B Common Stock held of record by CapitalG 2014 LP, (iii) 1,941,391 shares of Class A Common Stock held of record by CapitalG LP, (iv) 1,879,370 shares of Class A Common Stock and 1,879,370 shares of Class B Common Stock held of record by CapitalG II LP and (v) 3,870,000 shares of Class A Common Stock held of record by CapitalG II LP and (v) 3,870,000 shares of Class A Common Stock held of record by CapitalG II LP and (v) 3,870,000 shares of Class A Common Stock held of record by CapitalG IV LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.
(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024 and (ii) 8,301,048 shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Person.

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· · · · · · · · · · · · · · · · · · ·			7			
	NAME OF REPORTING	CATION NOS. OF ABOVE PERSONS (ENTITIES ONLY).				
1						
	Alphabet Inc.					
_	CHECK THE APPRO	PRIATE BOX	X IF A MEMBER OF A GROUP (See Instructions)			
2				(a) 🗆		
				(b) 🗵		
3	SEC USE ONLY					
4	CITIZENSHIP OR PL	ACE OF OR	GANIZATION			
	Delaware					
		5	SOLE VOTING POWER			
			24,507,691 (1)(2)			
NUMBE	R OF SHARES	6	SHARED VOTING POWER			
BENEFICIA	LLY OWNED BY		0			
EACH REP	ORTING PERSON	7	SOLE DISPOSITIVE POWER			
	WITH:		24,507,691 (1)(2)			
		8	SHARED DISPOSITIVE POWER			
			0			
9	AGGREGATE AMOU	JNT BENEFI	CIALLY OWNED BY EACH REPORTING PERSON			
	24,507,691 (1)(2)					
10	CHECK BOX IF THE	AGGREGAT	E AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES			
	(See Instructions)					
11	PERCENT OF CLASS	S REPRESEN	TED BY AMOUNT IN ROW (9)			
	10.2% (3)					
12	TYPE OF REPORTIN	IG PERSON (	See Instructions)			
	СО	,				

(2) Consists of (i) 4,726,247 shares of Class A Common Stock and 2,632,043 shares of Class B Common Stock held of record by CapitalG 2013 LP, (ii) 3,789,635 shares of Class A Common Stock and 3,789,635 shares of Class B Common Stock held of record by CapitalG 2014 LP, (iii) 1,941,391 shares of Class A Common Stock held of record by CapitalG LP, (iv) 1,879,370 shares of Class A Common Stock and 1,879,370 shares of Class B Common Stock held of record by CapitalG II LP and (v) 3,870,000 shares of Class A Common Stock held of record by CapitalG II LP and (v) 3,870,000 shares of Class A Common Stock held of record by CapitalG II LP and (v) 3,870,000 shares of Class A Common Stock held of record by CapitalG IV LP. Each share of Class B Common Stock held by the Reporting Person will automatically convert into one share of Class A Common Stock upon the sale or transfer of such share of Class B Common Stock, subject to certain exceptions, and in certain other circumstances described in the Issuer's amended and restated certificate of incorporation. Each share of Class B Common Stock will also be convertible at any time at the option of the Reporting Person into one share of Class A Common Stock.
(3) Based on the quotient obtained by dividing: (a) the aggregate number of shares of Class A Common Stock and Class B Common Stock beneficially owned by the Reporting Person as set forth in Row 9 by (b) the sum of (i) 232,984,740 shares of Class A Common Stock outstanding as of November 1, 2024, as disclosed in the Issuer's Quarterly Report on Form 10-Q filed with the SEC on November 6, 2024 and (ii) 8,301,048 shares of Class B Common Stock beneficially owned by the Reporting Person that are convertible into shares of Class A Common Stock. The aggregate numbers of shares of Class B Common Stock beneficially owned by the Reporting Person as set forth in clauses (a) and (b) of this footnote are treated as converted into Class A Common Stock solely for the purpose of computing the percentage ownership of the Reporting Pe

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### Item 1. (a) Name of Issuer

Freshworks, Inc.

### (b) Address of Issuer's Principal Executive Offices

2950 S. Delaware Street, Suite 201 San Mateo, CA 94403

## Item 2. (a) Name of Person Filing

This statement is filed by the following entities (collectively, referred to as the "Reporting Persons"):

- CapitalG 2013 LP, a Delaware limited partnership;
- CapitalG 2013 GP LLC, a Delaware limited liability company;
- CapitalG 2014 LP, a Delaware limited partnership;
- CapitalG 2014 GP LLC, a Delaware limited liability company;
- CapitalG LP, a Delaware limited partnership;
- CapitalG GP LLC, a Delaware limited liability company;
- CapitalG II LP, a Delaware limited partnership;
- CapitalG II GP LLC, a Delaware limited liability company;
- CapitalG IV LP, a Delaware limited partnership;
- CapitalG IV GP LLC, a Delaware limited liability company;
- Alphabet Holdings LLC, a Delaware limited liability company; and
- Alphabet Inc., a Delaware corporation.

CapitalG 2013 GP LLC, the general partner of CapitalG 2013 LP, may be deemed to have sole voting and dispositive power with respect to the shares held by CapitalG 2013 LP.

CapitalG 2014 GP LLC, the general partner of CapitalG 2014 LP, may be deemed to have sole voting and dispositive power with respect to the shares held by CapitalG 2014 LP.

CapitalG GP LLC, the general partner of CapitalG LP, may be deemed to have sole voting and dispositive power with respect to the shares held by CapitalG LP.

CapitalG II GP LLC, the general partner of CapitalG II LP, may be deemed to have sole voting and dispositive power with respect to the shares held by CapitalG II LP.

CapitalG IV GP LLC, the general partner of CapitalG IV LP, may be deemed to have sole voting and dispositive power with respect to the shares held by CapitalG IV LP.

Alphabet Holdings LLC, the managing member of CapitalG 2013 GP LLC, CapitalG 2014 GP LLC, CapitalG GP LLC, CapitalG II GP LLC, CapitalG IV GP LLC, XXVI Holdings Inc., the managing member of Alphabet Holdings LLC, and Alphabet Inc., the controlling stockholder of XXVI Holdings Inc., may each be

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deemed to have sole voting and dispositive power with respect to the shares held by CapitalG 2013 LP, CapitalG 2014 LP, CapitalG II LP and CapitalG IV LP.

#### (b) Address of Principal Business Office or, if none, Residence

The address of the principal business office for each of the Reporting Persons is:

1600 Amphitheatre Parkway Mountain View, CA 94043

#### (c) Citizenship

See Row 4 of cover page for each Reporting Person.

# (d) Title of Class of Securities

Class A Common Stock, par value \$0.00001 per share.

## (e) CUSIP Number

358054104

## Item 3. If this statement is filed pursuant to Rule 13d-1(b), or 13d-2(b) or (c), check whether the person filing is a:

Not applicable.

## Item 4. Ownership.

#### (a) Amount beneficially owned:

See Row 9 of cover page for each Reporting Person.

## (b) Percent of class:

See Row 11 of cover page for each Reporting Person.

#### (c) Number of shares as to which the person has:

(i) Sole power to vote or to direct the vote:

See Row 5 of cover page for each Reporting Person.

(ii) Shared power to vote or to direct the vote:

See Row 6 of cover page for each Reporting Person.

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	(iii) Sole power to dispose or to direct the disposition of:
	See Row 7 of cover page for each Reporting Person.
	(iv) Shared power to dispose or to direct the disposition of:
	See Row 8 of cover page for each Reporting Person.
Item 5.	Ownership of Five Percent or Less of a Class.
	If this statement is being filed to report the fact that as of the date hereof certain of the Reporting Persons have ceased to be the beneficial owner of more than 5 percent of the class of securities, check the following [].
Item 6.	Ownership of More than Five Percent on Behalf of Another Person.
	Not applicable.
Item 7.	Identification and Classification of the Subsidiary Which Acquired the Security Being Reported on by the Parent Holding Company.
	Not applicable.
Item 8.	Identification and Classification of Members of the Group.
	Not applicable.
Item 9.	Notice of Dissolution of Group.
	Not applicable.
Item 10.	Certification.
	Not applicable.
Exhibit No. 99.1 99.2	Exhibit Joint filing Agreement by and among the Reporting Persons Power of Attorney, dated August 27, 2024 (incorporated by reference from Exhibit 24 to the Form 3 filed by the Reporting Persons on August 30, 2024)

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## SIGNATURE

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

Date: November 14, 2024

#### CAPITALG 2013 LP

By: CapitalG 2013 GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

#### CAPITALG 2013 GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

#### CAPITALG 2014 LP

By: CapitalG 2014 GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## CAPITALG 2014 GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

#### CAPITALG LP

By: CapitalG GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## CAPITALG GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

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## CAPITALG II LP

By: CapitalG II GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## CAPITALG II GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

#### CAPITALG IV LP

By: CapitalG IV GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

# CAPITALG IV GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## ALPHABET HOLDINGS LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## ALPHABET INC.

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

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### JOINT FILING AGREEMENT

The undersigned hereby agree that a single Schedule 13G (or any amendment thereto) relating to the Class A Common Stock of Freshworks Inc. shall be filed on behalf of each of the undersigned and that this Agreement shall be filed as an exhibit to such Schedule 13G.

Date: November 14, 2024

#### CAPITALG 2013 LP

By: CapitalG 2013 GP LLC its General Partner

By: /s/ Barry N. Hurwitz

Name: Barry N. Hurwitz Title: Attorney-in-fact

## CAPITALG 2013 GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## CAPITALG 2014 LP

By: CapitalG 2014 GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

### **CAPITALG 2014 GP LLC**

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

#### CAPITALG LP

By: CapitalG GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

#### **CAPITALG GP LLC**

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## CAPITALG II LP

By: CapitalG II GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## CAPITALG II GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

#### CAPITALG IV LP

By: CapitalG IV GP LLC its General Partner

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

# CAPITALG IV GP LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## ALPHABET HOLDINGS LLC

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact

## ALPHABET INC.

By: <u>/s/ Barry N. Hurwitz</u> Name: Barry N. Hurwitz Title: Attorney-in-fact