FORM 4

UNITED STATES SECURITIES AND EXCHANGE
COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934
or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person

AUSTIN ROXANNE S

2. Issuer Name and Ticker or Trading Symbol

Freshworks Inc. [ FRSH ]

3. Date of Earliest Transaction (Month/Day/Year)

07/01/2023

4. If Amendment, Date of Original Filed (Month/Day/Year)

07/03/2023

5. Relationship of Reporting Person(s) to Issuer

X Director
Officer (give title below)
Other (specify below)

6. Individual or Joint/Group Filing (Check Applicable Line)

X Form filed by One Reporting Person
Form filed by More than One Reporting Person

Rule 10b5-1(c) Transaction Indication

X

Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10.

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Security</th>
<th>Date</th>
<th>Transaction Code</th>
<th>Number of Securities Acquired</th>
<th>Ownership Form</th>
<th>Date Exercisable and Expiration Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Class A Common Stock</td>
<td>07/01/2023</td>
<td>A</td>
<td>12,073</td>
<td>Direct</td>
<td>07/01/2023</td>
</tr>
<tr>
<td>Class A Common Stock</td>
<td>07/03/2023</td>
<td>(D)</td>
<td>7,962</td>
<td>Indirect</td>
<td>07/03/2023</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Security</th>
<th>Date</th>
<th>Transaction Code</th>
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Explanation of Responses:

1. With respect to 981 shares, represents the grant of fully-vested restricted stock that the Reporting Person elected to receive in lieu of cash compensation under the Issuer's Non-Employee Director Compensation Policy. Grant reflects director compensation for the second quarter of 2023. The number of shares received in lieu of cash was calculated based on the closing price of a share of Class A Common Stock on June 30, 2023.

2. With respect to 11,092 shares, represents the Reporting Person's annual grant of a Restricted Stock Unit (RSU) award under the Issuer's Non-Employee Director Compensation Policy. Each of these RSUs represents a contingent right to receive one share of the Issuer's Class A Common Stock upon settlement. The number of RSUs granted was calculated based on the closing price of a share of Class A Common Stock on June 30, 2023. The shares shall vest in full on July 1, 2024; provided, however, that in the event a director is up for re-election at the Issuer’s next annual meeting of stockholders and is not elected to continue serving as a member of the board of directors at such annual meeting of stockholders, the shares shall be deemed fully vested on that annual meeting date.

3. The sales reported on this Form 4 were effected pursuant to a Rule 10b5-1 trading plan adopted, March 10, 2023.

Remarks:

/\ Pamela Sergeeff, Attorney-in-fact 07/03/2023

** Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.